



West Minch Salmon Ltd Quality Policy

We are a salmon farming company located on the Outer Hebrides of Scotland.

With around 60 staff we have available our processing plant at Gramsdale in Benbecula, a hatchery, 5 freshwater and 9 seawater sites for organic salmon throughout the Outer Hebrides.

We are committed to delivering a high quality of service to our customers and always achieving customer satisfaction by consistently meeting their needs, expectations and requirements through:

- *Application of our Quality Management System which is based on the International Standard ISO 9001:2000*
- *Ensuring effective controls are consistently and adequately applied to our work processes*
- *Measuring performance tools such as audit, review and customer and supplier feedback*

We are committed to maintaining, and continually improving our quality system. All employees and suppliers are invited and expected to share in this commitment. We have allocated sufficient resources to ensure that quality remains at the heart of our business.

Our senior managers will be fully and proactively involved in realising this policy. This will include setting and reviewing objectives and targets, the Quality management programme and procedures and communicating the Quality Management System to employees.

This policy will be displayed at each of our sites

Signed

Angus MacMillan
Managing Director

Date 3rd April 2006

Issue 01
Revision 05